



## قطاع الشؤون الهندسية - إدارة النقل الخارجي

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### **①-INTRODUCTION:**

Ministry of information invites bidders to submit their best offers for providing

- the best service and technical support (software and hardware) for EVS servers and accessories (XT, LSM, Epsio, XFile, ...etc) for a duration of 14 days, on site, and 1 year warranty of software and repairing hardware for Ministry of Information's O.B. vans.

- All bidder should submit a supporting from the regional EVS office.

### **②-DETAILED DESCRIPTION:**

#### **2.1 Technical Support:**

- Technical support must be available during 14 days.
- Critical issues must be addressed within 1 to 2 hours with higher priority and provider must support via site visit or phone if needed.

#### **2.2 Software patches and Upgrades:**

- Service providers must fully support all software needed for optimum performance of the system including latest software & firmware, in the scope of existing hardware.

#### **2.3 HARDWARE SERVICE:**

- Service and inspection for hardware including (inspection of faulty parts, maintenance, repairing and replacement if needed).
- The contractor should provide all the spare parts high quality and genuine products.



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الرقم التسلسلي	الموديل	نوع الجهاز	مستارة النقل	
A152720	XT3	EVS - XT3	الروضتين	1
A152750	XT3	EVS - XT3	الروضتين	1
A266710	Xfly	EVS - Xflay1	الروضتين	1
A266720	Xfly	EVS - Xflay2	الروضتين	1
A310480	XT3 6U	EVS - XT3 6U	المراقب	2
A310490	XT3 6U	EVS - XT3 6U	المراقب	2
A311760	XFile3	XFile3	المراقب	2
A152730	XT3	EVS - XT3	السيف	3
A152740	XT3	EVS - XT3	السيف	3
A153330	XT3	EVS - XT3	الدروازه	4
A251770	XFLD - 1S	EVS - Xfly2	الدروازه	4
A153320	XT3 6U	EVS - XT3 6U	أم المرامم	5
A153310	XT3	EVS - XT3	السالمية	6
A145680	XT - Nano	EVS - Nano	السالمية	6
A251790	XFLD - 1S	EVS - Xfly2	السالمية	6
A151910	XT - Nano	EVS - Nano	كبر	7
A151900	XT - Nano	EVS - Nano	عوقة	8
A151880	XT - Nano	EVS - Nano	فيلكا	9
A151890	XT - Nano	EVS - Nano	بوبيان	10
A153340	XT3	EVS - XT3	الجابرية	11
A251800	XFLD - 1S	EVS - Xfly2	الجابرية	11